

window and patio door containing the unit to the date that the claim is made will govern the extent of the coverage under the Limited Warranty.

The Manufacturer reserves the right to discontinue or make changes in the unit and/or in any of its insulating windows. If the unit covered by this Limited Warranty is not available, in the event of replacement of a non-conforming unit, the Manufacturer shall have the right to substitute a replacement unit that in the Manufacturer's sole discretion is of equal quality or value.

The Manufacturer is providing an express Limited Warranty as set forth herein. The Manufacturer cannot and shall not be liable for a breach of any other written or oral express warranties, such as those, if any, given by dealers, contractors, applicators, installers or distributors of the units and/or of the insulated windows and patio doors containing the units. **Any implied warranties of merchantability and fitness for a particular purpose, are limited in time to the duration of this express limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. The Manufacturer shall not be liable for any consequential damages or incidental damages for breach of any express, written, oral or implied warranties. Your exclusive remedy shall be replacement or credit only on the terms stated in this express limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

This Limited Warranty gives you specific legal rights. You may also have other rights, which vary, from State to State.

Claims under this Limited Warranty must be presented in writing, as soon as practicable after discovery of non-conforming unit and in all cases within the applicable warranty period to the Dealer or: **Polaris Technologies**

**Attn: Warranty Claims Department
500 Victoria Rd., Austintown, Ohio 44515**

This claim should (i) describe the claimed defect, (ii) provide the order number and date of manufacture of the unit. (iii) provide that the claimant is the Original Purchaser, and (iv) state the Original Purchaser's name, address, and telephone number.

Manufactured by Polaris® Technologies • 500 Victoria Rd • Austintown, OH 44515
custom IM9033 3M 6/09



Vinyl Residential Windows & Patio Doors Limited Lifetime Warranty non-prorated

Purchased From: _____

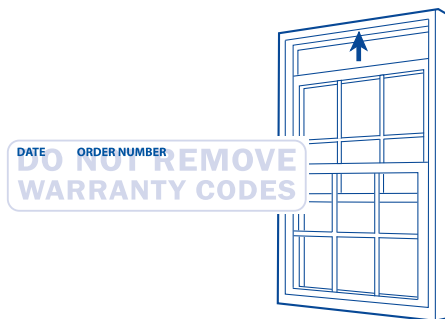
Address _____

City _____

State _____ Zip _____

Phone Number _____

E mail _____



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Dear Customer,

Write your order number and date of manufacture into the boxes above. They are printed on a sticker in the upper inside frame of your window and patio door. All have the same order number and date. Your order number is distinctive to YOU, and all service related solutions are dispatched and tracked using your order number! Your product is backed by a very extensive and responsive network of service personnel. For more information on service refer to the brochure, "Warranty & Service Information."

Vinyl Residential Replacement Window & Patio Door Limited Lifetime Warranty

This Limited Lifetime Warranty applies to the original Homeowner.

LIFETIME FRAME AND SASH: The Manufacturer warrants that the vinyl extrusions manufactured from Vinyl Compound, for use by the Manufacturer in fabricating the windows and patio doors, are free from defects in material and workmanship in the course of manufacture and will not materially rot, rust, crack, warp, pit, corrode, peel or blister during the warranty period and will not materially fail to maintain their basic color characteristics in the warranty period

WINDOW HARDWARE: The Manufacturer, warrants, subject to the conditions and restrictions contained herein, that the Manufacturer's fenestration products shall be guaranteed against defects in materials and workmanship for a period of twenty (20) years from date of acceptance of the installation, provided installation is in accordance with the manufacturer's specifications and instructions. This warranty does not include parts that have been abused, misused or not used for the purpose intended or parts that have been damaged in shipments that are not the responsibility of the Manufacturer.

INSULATED GLASS LIMITED WARRANTY: The Manufacturer's insulated glass units to which this Limited Warranty applies contained in insulated glass windows manufactured by the Manufacturer, shall be free from material obstruction of vision as a result of film accumulation on interior glass surfaces resulting exclusively from failure of the hermetic edge seal (from sources other than glass breakage or cracking) due to faulty manufacture by the Manufacturer for a period of twenty (20) years from date of manufacture of the Manufacturer's insulated window containing the unit.

If the unit fails to perform in accordance with the above statements during the applicable warranty period, the Manufacturer shall, upon written notification and validation of the complaint by inspection by its designated representative, supply a replacement for the non-conforming unit or grant a credit for a portion of the cost of the unit, as hereinafter specified. The Manufacturer's obligation under this Limited Warranty is to supply a replacement unit for the non-conforming unit FOB the Manufacturer's nearest active dealer to the installation during the first year of the Limited Warranty period. During the second year

through the end of the fifth year of the Limited Warranty period, the Manufacturer's obligation is to issue a credit to the Original Purchaser toward purchasing a replacement unit manufactured by the Manufacturer.

Labor of any kind or other costs to remove the non-conforming unit and/or to install the replacement unit is not included in this Limited Warranty. The Manufacturer shall bear no other expense of any kind and the Original Purchaser's exclusive remedy shall be replacement or credit on the basis stated. The Original Purchaser shall pay any and all labor costs necessary to install replacement units.

This Limited Warranty is void, and the Manufacturer shall not be obligated to replace any unit or provide a credit for any unit where the necessity of such replacement in the Manufacturer's opinion, is due in whole or in part to improper installation of the Manufacturer's insulated window and patio door containing the unit, maintenance or service, modification or alteration or accident, involving the unit. Additionally, this Limited Warranty shall not apply to (i) a unit sold or installed outside of the United States, (ii) a unit damaged in handling and/or installation, (iii) a unit that is subjected to stresses resulting from localized application of heat causing excessive heat differentials over the surface or edges of the glass, (iv) seal failures due to faulty or improper installation, (v) use of unapproved exterior applied agents (e.g., unapproved cleaning agents, oil based compounds, etc.), (vi) any installation in excess of 6,000 feet above sea level of any unit without proper capillary breather tubes, (vii) in the event of application of films or decorations (e.g., sun-absorbing or reflective films or decorative substances), (viii) a unit installed in a high vibration area (e.g., airports) or a high moisture area (e.g., swimming pool or spa enclosures), where there is excessive vibration of the building or foundation or abnormal moisture or chemical environments, (ix) a unit sold or installed in an excessive saline environment, or (x) a unit that has been subjected to pressure cleaning.

If the Manufacturer supplies a replacement unit, the Limited Warranty of the replacement unit will extend for the time remaining on the original Limited Warranty hereunder and the warranty period will not be extended. In all cases, the date of manufacture of the Manufacturer's insulating